

Curtis D. Haggard

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Engineering Project Manager / Analyst

Plan, Execute, Monitor and Control Team Efforts and Procurements; Evaluate Outcomes and Recommend Corrective Actions; and Produce Reports and Presentations

Summary

Outstanding record of increasing responsibility in the U.S. Navy and Government Contracting

Program Manager. Senior Calibration Program Coordinator for U.S. and U.K. submarine-based strategic assets. Manpower and Personnel analyst for the U.S. Navy's Nuclear Field community.

Technical Supervisor. Developed Quality Assurance program standards and metrics.

Training Specialist. Taught and certified repair technicians for Instrumentation and Control equipment.

Human Capital Expert. Department Director for 40 personnel in engineering operations.

Accomplishments

Senior Calibration Program Coordinator

Unified Industries Incorporated – Metrology Division (ISO 9001:2008 and ISO 17025:2005)
Springfield, Virginia 22150-1854 2002 – Present

Assistant Program Manager for a technical services (Metrology and Systems Support) contracting firm.

- Manages Government Customer's Life Cycle Support and Calibration Management Systems to ensure Test and Measurement Equipment availability on Trident submarines and support facilities.
- Monitors the performance of a 600,000-item database to verify record accuracy, validate inventory control, and fulfill audit requirements to support the Strategic Systems Programs calibration contract.

Manager and Program Analyst

Navy Nuclear Program's Quality Control Master Chief
Washington, District of Columbia 20370-0133 1997 – 2002

Assistant Program Manager for a 14,000 person highly dispersed and mobile technical workforce.

- Established personnel policies for the Nuclear Propulsion program. Developed and used in-depth statistical models to direct policy and programming to support a 3% annual growth rate.
- Planned and administered program accession, continuation and special pay annual budgets of \$78M.
- Evaluated and selected personnel. Approved the hiring of 600 at-risk candidates, the assignment of 700 advanced instructors, and awarded 125 college scholarships annually.

Engineering Department Master Chief – Submarine USS Hyman G. Rickover (SSN 709)

Engineering Watch Supervisor (EWS), Engineering Duty Petty Officer (EDPO), Reactor Operator (RO)
Norfolk, Virginia 1995 – 1997

Human Capital Expert responsible for the administration and training of 40 personnel.

- Instilled a team environment that immediately improved crew morale and performance. Within three months, the ship won the first of three consecutive annual Efficiency Awards.
- Coordinated training plans which resulted in the ship being evaluated as "above average" overall and "excellent" in reactor plant operations.
- Instituted a worker cross-functional training plan and a 360-degree counseling program that increased productivity by 25% despite a first-year turnover rate of 60%.

Reactor Controls Officer, Electronics Technician Maintenance School (ETMS) Supervisor and Classroom Instructor – Trident Training Facility, Kings Bay

Command Duty Officer and Officer of the Day
Kings Bay, Georgia

1992 – 1995

Master Training Specialist responsible for the curricula and safety of 10 courses of instruction.

- Aggressively marketed ETMS to 95 activities that increased attendance by 19%, streamlined the six-week course curriculum by two days, and improved test scores by 6%; all at no additional cost.
- Consolidated test equipment requirements which reduced inventory by 65 items and saved \$85K annually.
- Designed and built three complex electromechanical system simulators at a cost savings of \$161K.
- Certified and supervised 12 instructors for 10 courses and 7 electronic equipment training labs.

Reactor Controls Division Leading Chief – Submarine USS Pennsylvania (SSBN 735)

EWS, EDPO, Shutdown Reactor Operator (SRO), and RO
Groton, Connecticut and Kings Bay, Georgia

1987 – 1992

Technical Supervisor for the installation and maintenance of all Reactor Controls equipment.

- Established work standards and assessed performance for eight technicians.
- Implemented controlled work procedures for troubleshooting and repair of electronic equipment that resulted in the top grade of “excellent” in reactor plant operations.
- Coordinated the calibration of 1600 items of sensitive test and measurement equipment.

Certifications

Certificate of Accomplishment – Master Training Specialist

Chief of Naval Technical Training

Certificate of Completion of Apprenticeship – Electronics Mechanic

Bureau of Apprenticeship and Training, U.S. Dept. of Labor and U.S. Dept. of the Navy

Education

Valdosta State University Graduate School – Valdosta, Georgia 31698

Master of Public Administration (MPA) degree.

Graduate Student of the Year – 3.9 GPA (Summa cum Laude).

University of the State of New York – Albany, New York 12203

Bachelor of Science (BS) degree.

Affiliations

- **Board of Directors and Editorial Board, U.S. Naval Institute (USNI), Annapolis, Maryland (1999-2002)**
- **Chapter Council, American Society for Public Administration, Washington, DC Chapter (2000-2003)**
- **Command Master Chief, “The Goat Locker,” an online Naval Professional Society (2003)**
- **Vice Commander, Northern Virginia Chapter of the U.S. Submarine Veterans, Inc. (2003-2004)**

Publications

- **“Real Pay Table Reform,” March 1999 PROCEEDINGS (of the USNI) and**
- **“Finding the eNavy,” January 2001 PROCEEDINGS. (See: www.cdhaggard.com)**

Security Clearance

Secret Clearance (Active – October, 2002), Available in the D.C. Metro Area, and Willing to Travel